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**UNIVERSITI TUN HUSSEIN ONN MALAYSIA**

**FINAL EXAMINATION  
SEMESTER II  
SESSION 2012/2013**

**COURSE NAME** : FACILITIES MANAGEMENT FOR  
CONSTRUCTION

**COURSE CODE** : BPD 4252 / BPD42502

**PROGRAMME** : 4 BPC

**EXAMINATION DATE** : JUNE 2013

**DURATION** : 2 HOURS

**INSTRUCTION** : ANSWER ALL QUESTIONS

THIS QUESTION PAPER CONSISTS OF **THREE (3) PAGES**

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- Q1**
- (a) Identify **SEVEN (7)** roles of facility managers. (9 marks)
  - (b) Explain the concept of facilities management that involves services from various disciplines such as engineering, architectures, accounting, finance, management and science. (9 marks)
  - (c) Compare between the outsource and in-house services in the facilities management. (7 marks)
- Q2**
- (a) Analyse the change management process with respect to facilities planning. (5 marks)
  - (b) Relate the design and location of facilities with facilities planning. (8 marks)
  - (c) There are six main routines that reputable organisation uses in the facilities management through the study of organizational structuring facilities by the International Facility Management Association (IFMA).  
Describe **ALL** those main routines. (12 marks)
- Q3**
- (a) Discuss the conflict in organization that might occur in facilities planning. (5 marks)
  - (b) The main role of facilities management is the process of coordinating human, work and physical workplace to create a productive, holistic and coherent system in an organisation.  
Explain the statement. (12 marks)
  - (c) Describe **TWO (2)** types of facilities maintenance. (8 marks)

- Q4**
- (a) Facilities management is a process to provide the supporting services in fulfilling the strategic business agenda of the organization.  
Describe the management's quality approach for facilities management. (8 marks)
- (b) Interpret the life cycle of a building that begins from the briefing to the demolition of a building with regards to facilities. (8 marks)
- (c) Explain the maintenance management of facilities for high-rise buildings. (9 marks)

**-END OF QUESTION-**