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UNIVERSITI TUN HUSSEIN ONN MALAYSIA

**FINAL EXAMINATION
SEMESTER I
SESSION 2014/2015**

COURSE NAME : FACILITIES MANAGEMENT FOR
CONSTRUCTION
COURSE CODE : BPD 42502
PROGRAMME : 4 BPC
EXAMINATION DATE : DECEMBER 2014/JANUARY 2015
DURATION : 2 HOURS
INSTRUCTION : ANSWER ALL QUESTIONS

THIS QUESTION PAPER CONSISTS OF **THREE (3) PAGES**

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- Q1** The role of facilities management in managing the organisational change has led to the consideration of the management of representations and its facilities. The present change management models emphasise more on methods that create strategic and operational flexibilities.
- (a) Explain the concept of flexibility as an approach to facilities management in managing organisational change. (10 marks)
 - (b) Discuss the contribution facilities management to the management of change. (15 marks)
- Q2** Outsourcing is an act of one company contracting with an external company to provide services that might be performed by in-house employees under formal terms of engagement.
- (a) Outline outsourcing as a strategy in facilities management approach. (10 marks)
 - (b) Differentiate between in-house services and outsourcing. (15 marks)
- Q3** In facilities management services, often there exists a communication gap partly due to the limited roles played by many facilities managers as they are only being reactive (responding to problems only once it happens) rather than proactive.
- (a) Discuss possible approach that facilities managers could reduce the communication gap. (15 marks)
 - (b) Relate the operational facilities management to strategic facilities management. (10 marks)

Q4 In Asset Management, asset requirements in principle are driven by business and service needs. It involves activities that result in providing appropriate infrastructure for cost-efficiency in delivery of service. Planning of asset management should include plans for acquisition, management and also disposition.

(a) Discuss an Asset Management life-cycle diagram by indicating main phases involved.

(10 marks)

(b) Differentiate between acquisition plan and disposition plan.

(15 marks)

- END OF QUESTION -