

## UNIVERSITI TUN HUSSEIN ONN MALAYSIA

## FINAL EXAMINATION **SEMESTER II SESSION 2017/2018**

COURSE NAME

: SOFTWARE QUALITY ASSURANCE

COURSE CODE

: BIE 30703

PROGRAMME CODE : BIP

**EXAMINATION DATE** 

: JUNE / JULY 2018

**DURATION** 

: 3 HOURS

INSTRUCTION

: ANSWER ALL QUESTIONS



THIS QUESTION PAPER CONSISTS OF NINE (9) PAGES

- Q1 Which of the following is **MOST** characteristics of specification based (blackbox) techniques?
  - A. Test cases can be easily automated.
  - B. Test cases are independent of each other.
  - C. Test cases are derived systematically from delivered code.
  - D. Test cases are derived systematically from models of the system.

- Q2 Which of the following statement are TRUE?
  - i. An incident may be closed without being fixed.
  - ii. Incidents may not be raised against documentation.
  - iii. The final stage of incident tracking is fixing.
  - iv. The incident record does not include information on test environments.
  - v. Incidents should be raised when someone other that the author of the software performs the test.
  - A. ii and v.
  - B. i and v.
  - C. i, iv and v.
  - D. i and ii.

(2 marks)

- Q3 Which types of tools would typically be used by developers and independent test team?
  - i. Static analysis
  - ii. Performance testing
  - iii. Test management
  - iv. Dynamic analysis
  - v. Test running
  - vi. Test data preparation
  - A. Developer would typically use i,iv and vi; test team ii, iii and v.
  - B. Developer would typically use i and vi; test team ii, iii, vi and v.
  - C. Developer would typically use i,ii, iii and iv; test team v and vi.
  - D. Developer would typically use i,iii, iv and vi; test team ii and v.

- Q4 Test Manager should NOT
  - A. report on deviations from the project plan.

B. sign the system off to release.

C. re-allocate resource to meet original plans.

D. provide information for risk analysis and quality improvement.

(2 marks)

- Q5 Which of the following is a KEY task of a tester?
  - A. Reviewing test developed by others.
  - B. Writing a test strategy for project.
  - C. Deciding what should be automated.
  - D. Writing test summary reports.

(2 marks)

Q6 How many statement and branch coverage are needed to test the following code in **Figure Q6**.

```
If A>B
    THEN C = A-B
ELSE
    C = A + B
ENDIF

READ D
IF C =D
    THEN PRINT "ERROR"
ENDIF
```

Figure Q6

- A. 1 test for statement coverage, 3 for branch coverage.
- B. 2 test for statement coverage, 2 for branch coverage.
- C. 2 test for statement coverage, 3 for branch coverage.
- D. 3 test for statement coverage, 2 for branch coverage.



Q7 Which of the following test cases and expected results are **VALID** based on Decision Table in **Figure Q7**?

Condition	Rule1	Rule2	Rule3	Rule4
Age	<21yrs	21-29yrs	30-50yrs	>50yrs
Insurance Class	A	A or B	B, C or D	C or D
Actions				
Premium	100	90	70	70
Excess	2500	2500	500	1000

Figure Q7

- A. 23 year old in insurance class A Premium is 90 and excess is 2500.
- B. 51 years old in insurance class C Premium is 70 and excess is 500.
- C. 31 years old in insurance class B Premium is 90 and excess is 2500.
- D. 43 years old in insurance class C Premium is 70 and excess is 1000.

(2 marks)

- Q8 Which of the following would be categorized as project risks?
  - A. Skill and staff shortages.
  - B. Poor software characteristics.
  - C. Failure-prone software delivered.
  - D. Possible reliability defect (bug).

(2 marks)

- Q9 When should configuration management procedures be implemented?
  - A. During tests planning.
  - B. During test analysis.
  - C. During test execution.
  - D. When evaluating exit criteria.



- Q10 Which ONE is the success factor when deploying a new tool in an organization?
  - A. Providing coaching to users and defining usage guidelines.
  - B. Monitoring tool usage and reducing the need for risk analysis.
  - C. Improving processes and focusing more on component testing.
  - D. Assessing testing completion and minimizing code reviews.

- Q11 A test plan is written specifically to describe a level of testing where the primary goal is establishing confidence in the system. Which **ONE** is the best name for this document?
  - A. Master test plan.
  - B. System test plan.
  - C. Acceptance test plan.
  - D. Project plan.

(2 marks)

- Q12 Which of the following details would most likely be included in an incident report?
  - i. Identification of the test item (configuration item) and environment.
  - ii. Development process characteristics such as organization stability and test process used.
  - iii. A review of the test basis, such as requirements, architecture, design and interfaces.
  - iv. Scope or degree of the impact on the stakeholders' interest.
  - A. i,ii and iii.
  - B. i,ii and iv.
  - C. i and iv.
  - D. ii and iv.



- Q13 Select FOUR (4) recommended principles from the following list for introducing a chosen test tool in an organization.
  - i. Roll the tool out to the entire organization at the same time.
  - ii. Start with a pilot project.
  - iii. Adapt and improve processes to fit the use of the tool.
  - iv. Provide training and coaching for new users.
  - v. Let each team decide their own standard ways of using the tool.
  - vi. Monitor that costs do not exceed initial acquisition cost.
  - vii. Gather lessons learned from all teams.
  - A. i, ii, iii and v.
  - B. i, iv, vi and vii.
  - C. ii, iii, iv and vii.
  - D. iii, iv, vi and vii.

Which of the following statements is **CORRECT** related to the decision coverage goal in **Figure Q14**?

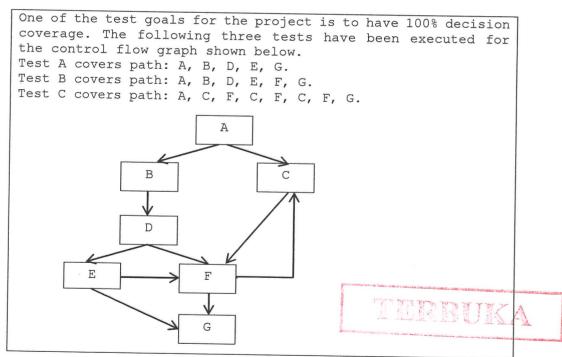


Figure Q14

- A. Decision D has not been tested completely.
- B. 100% decision coverage has been achieved.
- C. Decision E has not been tested completely.
- D. Decision F has not been tested completely.

- Q15 Which of the following statements are FALSE about the benefits of deriving test cases from use cases?
  - i. Deriving test cases from use cases is helpful only for automated testing.
  - ii. Deriving test cases from use cases is helpful for system and acceptance testing.
  - Deriving test cases from use cases is helpful for testing the interaction between different components of the system.
  - iv. Deriving test cases from use cases is helpful for component testing.
  - A. i,ii and iii
  - B. i,ii and iv
  - C. i and iv
  - D. ii and iv



## Q16 (a) Determine equivalence classes for the following scenarios:

(i) Paying with credit cards shall be possible with Visa, Master and Amex cards only.

(5 marks)

(ii) An integer field shall contain values from and including 1 to and including 15.

(5 marks)

- (b) Determine test conditions required for the following scenarios using boundary analysis technique:
  - (i) A program validates a numeric field as follows: values less than 10 are rejected, values between 10 and 21 are accepted, values greater than or equal to 22 are rejected.

(5 marks)

(ii) Password should have minimum one special character and minimum one upper case letter.

(5 marks)

- (c) Determine test conditions for the following scenario using decision table.
  - (i) Home page is displayed only when both the "User ID" and "Password" are entered correct. Otherwise a message "Invalid User Credentials" is displayed.

(10 marks)



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Q17 Questions Q17(a) – Q17(c) are based on the scenario in Figure Q17.

```
While(width != length)
   If (width > length) then
        width = width - length
   else
        length = length - width
   End if
End while
```

Figure Q17

(a) Develop a flow graph.

(15 marks)

(b) Calculate the maximum number of test cases needed to provide statement coverage. For each test case, give **TWO** (2) examples set of input.

(5 marks)

(c) Calculate the maximum number of test cases needed to provide branch condition coverage. For each test case, give **THREE** (3) examples set of input.

(10 marks)



- END OF QUESTION -